



## **VOICEPIPE™**

### **A VERY SMALL PRICE TO PAY FOR FREEDOM.**

Introducing a single solution that bundles IP business telephone service, a generous number of included domestic long-distance minutes, and bandwidth for high-speed Internet access.

The VoicePipe bundle will save money for most businesses that rely on both telephone and Internet communications, and it reduces the headaches of dealing with contracts and bills from separate communications vendors.

#### **IMPRESSIVE CALL HANDLING AND MESSAGING.**

Sophisticated call routing and voicemail features are available. Standard features you'd expect from a modern phone system are included, like caller ID, many ways to forward and transfer calls, and personalized voicemail options. Plus, advanced features like selective call control, voicemail sent to email, and remote user, which provides the capability to set up a remote phone to act as if it is your office phone.

#### **PERSONAL WEB-BASED CALL CONTROL.**

Employees can customize their features by logging on to the web. A simple interface shows them how to set up call forwarding, ring options, voicemail options and much more.

#### **QUALITY OF SERVICE.**

While you get all the advantages of IP telephony in your office, the quality of your call is exactly what your users expect. Voice traffic never touches the public Internet, so it maintains the high voice quality of a traditional phone system.

#### **LOWER COST OF OWNERSHIP.**

With VoicePipe, you don't need a PBX or key system any longer. Messaging and call handling functions are handled off-site, and your IT staff only has to manage one network. And there's no equipment to maintain. But not only does this service eliminate capital costs, it can also reduce your monthly costs.

#### **MAXIMIZED BANDWIDTH.**

A traditional T1 could only be split into 24 voice lines. But with VoicePipe, the T1 can be shared between voice and data services. When people are not speaking on the phone, the entire bandwidth is available for Internet access, so there is no commitment of unused lines to voice traffic.

#### **EASIER MOVES, ADDS AND CHANGES.**

VoicePipe is based on an open architecture. That means your office phones plug right into an existing Ethernet LAN or into a PC on the LAN. Phones receive an IP address just like your PCs. If someone needs to move to a new location, you don't have to re-program the phone system. You just plug the IP phone into the Ethernet jack and get to work, as you would with a PC. Regular analog phones can also be utilized if required (sorry, no IP features).

#### **ICG'S RELIABLE NETWORK.**

All your voice and data communications are on one reliable, high bandwidth network. And Service Level Agreements ensure that you get the performance you pay for.

**Archnet** is a strategic partner of ICG. To find out more contact us at:

**888-755-4900.**

[www.archnet.com](http://www.archnet.com)



# ICG's VoicePipe™ small business bundle

ICG's VoicePipe small business bundle puts all kinds of features that are usually associated with large corporate phone systems in the hands of practically any small business.

VoicePipe is breakthrough technology, and ICG offers its inaugural users giant rewards. In this case, the

rewards are risk-free, because ICG offers a 60-day guarantee on any of these VoicePipe small business bundle packages.

<b>Northern California</b>	<b>PACKAGE I</b>	<b>PACKAGE II</b>	<b>PACKAGE III</b>
Internet Access	T1 (1.544 Mbps)	T1 (1.544 Mbps)	T1 (1.544 Mbps)
Extensions (lines)	10	16	24
Free Long Distance	2500 Minutes	4000 Minutes	8000 Minutes

### Standard Features:

- Web based control
- 3-way calling
- Toll Restricting
- Call forwarding: busy, no answer or always
- Call park
- Call pick-up
- Call transfer
- Hunt groups
- Caller ID
- Call hold
- Do not disturb
- Extension dialing
- Last number redial
- Remote access to call forwarding options
- Touch tone
- Voice mail

### Enhanced Bundle:

- Accounting codes
- Authorization codes
- Auto attendant
- Call notify
- Call return
- Priority ring
- Email
- Remote user
- Intercom dialing (station to station)
- Multiple line appearances
- Selective call forward or call rejection
- Speed dial
- Toll-free inbound number
- Voice mail to email

### YOU CAN ALSO CUSTOMIZE YOUR SERVICE WITH THESE A LA CARTE OPTIONS:

- Accounting codes
- Authorization codes
- Auto attendant
- Anonymous call rejection
- Additional extensions
- Call back queuing
- Call notify
- Call return
- Priority ring
- Email
- Call waiting
- Additional hunt groups
- Intercom dialing (station to station)
- Multiple line appearances
- Selective call forward or call rejection
- Speed dial
- Toll free inbound number
- Voice mail to email
- Standalone voice mail
- Remote user



### ARCHNET IN PARTNERSHIP WITH ICG PROVIDES THE SERVICES YOU NEED TO SUCCEED.

ICG has been a leader in the telecom industry for more than 15 years. By partnering with Archnet, ICG strives to offer the best of two worlds: the national network of a telecom superpower and the devotion to customer service of a local expert team. Today, ICG is a strong, focused, full-service alternative available for businesses that need Internet, broadband and voice services.

Contact Archnet at 888-755-4900 • [www.archnet.com](http://www.archnet.com)